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| --- | --- | --- | --- | --- | --- |
|  | **PetBacker** | **Rover** | **Trusted house sitters** | **Egy puppy** | **Pet yard (Us)** |
| Grooming |  | **X** | **X** |  |  |
| Fill information about pet ( part of pet user profile) |  | **X** | **X** |  |  |
| Choose time and date ( included in grooming appointment reservation) |  | **X** | **X** |  |  |
| Submit request |  | **X** | **X** |  |  |
| Invite carer (not for us) |  | **X** | **X** | **X** |  |
| Wait for response from carer |  | **X** | **X** | **X** |  |
| Chat with carer (optional chat bot) |  | **X** | **X** | **X** |  |
| Book carer |  | **X** | **X** | **X** |  |
| Reservation guarantee ( low priority payment of grooming service) |  | **X** | **X** | **X** |  |
| Select a clinic branch (find a clinic first : 1. By keyword  2.by location) | **X** | **X** | **X** |  |  |
| Reservation management  - Cancel reservation  - Edit reservation |  | **X**  **X**  **X** | **X**  **X**  **X** |  |  |
| Choose a clinic  - choose by map | **X** | **X**  **X** | **X**  **X** | **X** |  |

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|  | **PetBacker** | **Rover** | **Trusted house sitters** | **Egy puppy** | **Pet yard (Us)** |
| Sitting |  |  |  | **X** |  |
| **Schedule now** |  | **X** | **X** | **X** |  |
| Choose location |  |  |  | **X** |  |
| Fill information about pet |  |  |  | **X** |  |
| Choose start time, end time, and date |  |  |  | **X** |  |
| Submit request |  | **X** |  | **X** |  |
| Invite sitter |  |  |  | **X** |  |
| Wait for response from sitter |  |  |  | **X** |  |
| Chat with sitter |  |  |  | **X** |  |
| **Browse Sitters** |  |  |  | **X** |  |
| Choose from map |  |  | **X** | **X** |  |
| View all sitters (filter by certain criteria) |  |  |  | **X** |  |
| Contact sitter directly |  |  |  | **X** |  |
| **Reservation guarantee( direct payment betn carer and user)** |  | **X** | **X** | **X** |  |
| **Book sitter** |  |  |  | **X** |  |
| **Reservation management**  **- Cancel request**  **- Edit request** |  |  |  | **X** |  |
| Write review and give rating |  |  |  | **X** |  |

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|  | **Pet Backer** | **Rover** | **Trusted house sitters** | **Egy puppy** | **Pet yard (Us)** |
| Boarding |  |  |  | **X** |  |
| **Schedule (at carer’s house/ distinguish by clinic or an individual)** |  |  |  | **X** |  |
| Choose location |  |  |  | **X** |  |
| Fill information about pet |  |  |  | **X** |  |
| Choose start time, end time, and date |  |  |  | **X** |  |
| Search with the info you entered | **X** |  |  | **X** |  |
| Submit request |  | **X** |  | **X** |  |
| Invite sitter |  |  |  | **X** |  |
| Wait for response from sitter |  |  |  | **X** |  |
| Chat with carer |  |  |  | **X** |  |
| Book carer |  |  |  | **X** |  |
| **Browse carers** |  |  |  | **X** |  |
| Choose from map |  |  | **X** | **X** |  |
| View all sitters |  |  |  | **X** |  |
| Contact sitter directly |  |  |  | **X** |  |

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|  | **Pet Backer** | **Rover** | **Trusted house sitters** | **Egy puppy** | **Pet yard (Us)** |
| Pet Taxi |  | **X** | **X** | **X** |  |
| **Schedule now** |  | **X** | **X** | **X** |  |
| Choose number of pets |  | **X** | **X** | **X** |  |
| Fill information about pet(s) |  | **X** | **X** | **X** |  |
| Choose start time, end time, and date |  | **X** | **X** | **X** |  |
| Choose location |  | **X** | **X** | **X** |  |
| Submit application |  | **X** | **X** | **X** |  |
| Invite Taxi to your application |  | **X** | **X** | **X** |  |
| Wait for response from Taxi |  | **X** | **X** | **X** |  |
| Chat with Taxi |  | **X** | **X** | **X** |  |
| Book Taxi |  | **X** | **X** | **X** |  |
| **Browse Taxis** |  | **X** | **X** | **X** |  |
| Choose from map |  | **X** | **X** | **X** |  |
| View all Taxis |  | **X** | **X** | **X** |  |
| Contact Taxi directly |  | **X** | **X** | **X** |  |

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|  | **Pet Backer** | **Rover** | **Trusted house sitters** | **Egy puppy** | **Pet yard (Us)** |
| Day care |  |  | **X** | **X** |  |
| **Schedule now (low priority : waiting list if clinic is busy, notify user if a slot is available)** |  |  | **X** | **X** |  |
| Choose number of pets |  |  | **X** | **X** |  |
| Fill information about pet(s) |  |  | **X** | **X** |  |
| Choose start time, end time, and date |  |  | **X** | **X** |  |
| Search with the info you entered | **X** |  | **X** | **X** |  |
| Choose location |  |  | **X** | **X** |  |
| Submit application |  | **X** | **X** | **X** |  |
| Invite carer to your application |  |  | **X** | **X** |  |
| Wait for response from carer |  |  | **X** | **X** |  |
| Chat with carer |  |  | **X** | **X** |  |
| Book carer |  |  | **X** | **X** |  |
| **Browse day care** |  |  | **X** | **X** |  |
| Choose from map |  |  | **X** | **X** |  |
| View all carers |  |  | **X** | **X** |  |
| Contact carer directly |  |  | **X** | **X** |  |

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|  | **Pet Backer** | **Rover** | **Trusted house sitters** | **Egy puppy** | **Pet yard (Us)** |
| Pet training | ✔️ | **Not available** | **X** | **X** |  |
| **Schedule now (low priority)** | ✔️ | **X** | **X** | **X** |  |
| Choose number of pets | ✔️ | **X** | **X** | **X** |  |
| Fill information about pet(s) | ✔️ | **X** | **X** | **X** |  |
| Choose training course | ✔️ | **X** | **X** | **X** |  |
| Choose Private or group training | ✔️ | **X** | **X** | **X** |  |
| Choose start time, end time, and date. | ✔️ | **X** | **X** | **X** |  |
| Choose location | ✔️ | **X** | **X** | **X** |  |
| Submit application | ✔️ | **X** | **X** | **X** |  |
| Acceptrequest | ✔️ | **X** | **X** | **X** |  |

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|  | **PetBacker** | **Rover** | **Trusted house sitters** | **Egy puppy** | **Pet yard (Us)** |
| Pet Walking |  |  | **X** | **X** |  |
| Fill information about pet (choose start and end locations) |  |  | **X** | **X** |  |
| Choose time and date |  |  | **X** | **X** |  |
| Enter the walking information  Repeat weekly | **X** |  | **X** | **X** |  |
| Submit request |  | **X** | **X** | **X** |  |
| Invite sitter |  |  | **X** | **X** |  |
| Wait for response from sitter |  | **X** | **X** | **X** |  |
| Contact sitter |  |  | **X** | **X** |  |
| Set location |  |  | **X** | **X** |  |
| **Browse Sitters** |  |  | **X** | **X** |  |

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|  | **PetBacker** | **Rover** | **Trusted house sitters** | **Egy puppy** | **Pet yard (Us)** |
| Selling goods | **X** | **X** | **X** |  | **X** |
| Browse all goods | **X** | **X** | **X** |  | **X** |
| Search for product by name | **X** | **X** | **X** |  | **X** |
| Add product to cart | **X** | **X** | **X** |  | **X** |
| View / Edit cart | **X** | **X** | **X** |  | **X** |
| Proceed to checkout / cancel | **X** | **X** | **X** |  | **X** |
| Drop-in visits | **X** |  | **X** | **X** | **X** |
| Fill information about your pet | **X** |  | **X** | **X** | **X** |
| Choose start time, end time, and date  - Repeat weekly | **X** |  | **X** | **X** | **X** |
| - Browse carers  - Choose from map  - contact carer | **X** |  | **X** | **X** | **X** |
| Health care | **X** | **X** | **X** |  |  |
| Search clinic by map / name | **X** | **X** | **X** | **X** |  |
| Select by branch | **X** | **X** | **X** |  |  |
| Choose program | **X** | **X** | **X** |  |  |
| Reserve an appointment | **X** | **X** | **X** |  |  |
| **Reservation management**  **- Cancel request**  **- Edit request** | **X**  **X**  **X** | **X**  **X**  **X** | **X**  **X**  **X** |  |  |

Use case diagram

High level comparison table of main requirements between apps or sites.

Functional requirements.

Add column for website or application.